

PRINTING ISSUE UNDER WINDOWS 11

NOTE: If you are unsure of anything in this fact sheet, please consult your IT professional BEFORE you do anything.

In Windows 11 22H2, Microsoft has replaced the legacy Print Dialog for all classic (win32) apps, which affects the way QuoCut can print sequential reports. It also affects other applications e.g., Notepad, WordPad, Notepad++, etc.

The solution is to restore the old print dialog via adding a record to the Windows Registry.

This is achieved by running the COMMAND PROMPT as Administrator and typing in this command exactly as it is given and press Enter:

```
reg add "HKCU\Software\Microsoft\Print\UnifiedPrintDialog" /v "PreferLegacyPrintDialog" /d 1 /t REG_DWORD /f
```

If the command was executed correctly, you should see the message "The operation completed successfully."

NOTE: To run the COMMAND PROMPT as Administrator type CMD into the Search box on the task bar, and right click on the **Command Prompt entry and select **Run as Administrator****

